

## **State of Indiana**

#### Section 125

## Limited Purpose Flexible Spending Account (FSA)\*

## **Employee Enrollment Information Packet**

Only For Participants with a Consumer-Driven Health Plan (CDHP) and a Health Savings Account (HSA)

PLAN YEAR: JANUARY 1, 2011 - DECEMBER 31, 2011

\* - Restricted to Approved FSA-Eligible Expenses



## **Information You Will Find in This Packet**

The information in this packet will help you decide if this benefit is right for you. A Flexible Benefit Plan for Health Care expenses and Dependent Care expenses can provide you and your family with more take home pay to help with these expenses.

- What is KBA-FlexPro?
- Is A Limited Purpose Flexible Spending Account Right For You?
- Plan Specifics Page
- What Type of Expenses Are Eligible with a Limited Purpose FSA?
- Over-The-Counter Medicine Reimbursement "CHANGES"
- Benefits Payment System (BPS) Benefits Card (Flex Card) and Claims Procedure
- How Flex Works and How Much You Can Save
- Flexible Spending Accounts Frequently Asked Questions
- Claim Form
- Spouse/Dependent Debit Card Request Form
- Direct Deposit Form

## **Your Online Account Has Been Made Easy**

Your Flexible Benefit online account has been updated with a number of new features. If you have not already set up your online account, go to <a href="https://www.benefitspaymentsystem.com">www.benefitspaymentsystem.com</a> and set up your account today. Your online account may be used to communicate and submit information to KBA with the following tools:

- Update Your Address
- Update Your Email Address
- Submit Receipts for Flex Card Purchases
- Submit a Request for Claim Reimbursement
- Order a New Flex Card
- Review Pending Claims
- Review Claim Payment Status from Uploaded Claims
- And More.....

Please note: Many of these new features include an event-based notification that will email you once your change is made or a claim is submitted.



P.O. Box 55210 Indianapolis, IN 46205 800-558-5553 \* 317-284-7150 Fax: 866-241-1488 \* 317-284-7269

Email: FlexPro@keybenefit.com www.keyfamily.com/kba/flexhome.asp

#### Dear State of Indiana Employee:

The State has notified us that you have enrolled in a Medical Care Flexible Spending Account (FSA) and a Health Savings Account (HSA). The information in this letter is designed to help you understand some key elements of participating in both plans.

If you currently have a Medical Care FSA, or if you will have a Medical Care FSA beginning January 1st, carefully review the information below for details. FSA participation may delay or prevent you from contributing to a HSA.

The Medical Care FSA is from January 1<sup>st</sup> to December 31<sup>st</sup> with a 2 ½ month grace period. The grace period extends the current plan year period to incur and submit medical care FSA claims for participants who still have balances in their FSA on December 31<sup>st</sup>. As you know, IRS rules require that you forfeit (lose) the money in the FSA account if you do not use it by the end of the grace period.

If you have funds available to use in your Medical Care FSA on December 31st, you may consider the following options to begin contributions to your HSA:

- ➤ If no election change is made to retain the balance in your prior year Medical Care FSA, the Medical Care FSA is automatically converted to a Limited Purpose Medical Care FSA during the Grace Period. This allows you to continue incurring and submitting eligible expenses only under the Limited Purpose Medical Care FSA rules. Eligible FSA expenses would then be limited under this provision. See the definition of the Limited Purpose Medical Care FSA on page 5.
- ➤ Delay contributions to your HSA until April 1<sup>st</sup> and elect to remain in the Medical Care FSA through the Grace Period. This will allow additional time to incur expenses from the prior plan year through the end of the grace period. See the definition of the Medical Care FSA on page 5 and eligible expenses under this provision. HSA participation may then begin April 1<sup>st</sup>.
- If you have not already done so, elect a one-time roll-over of your unused/unclaimed Medical Care FSA balance to your HSA at the end of the current FSA Plan Year (December 31st), with the following stipulations:
  - You must roll-over the lesser of your balance in your Medical Care FSA as of December 31 of the current year, OR the balance that was in your account as of September 21, 2006 (The person must have participated in a FSA on September 21, 2006 to qualify.).
  - To roll-over funds from your current Medical Care FSA you will need to complete the Medical Care FSA Roll-Over Election form before December 31. Your HSA must already be established at the time of the transfer.
  - The rollover must be a direct trustee-to-trustee transfer and can only be made once in your life time.
  - The rollover will result in a zero balance available in your Medical Care FSA.

You may participate in the Dependent Care program without any HSA restrictions.

We appreciate your participation in the Flexible Spending Account offered by Key Benefit Administrators – FlexPro.

Sincerely,

Key Benefit Administrators FlexPro<sup>TM</sup> Customer Care

#### **Plan Definitions**

Flexible Benefit Plans under Section 125 of the Internal Revenue Code enables you to pay for certain expenses with pre-tax dollars. Benefits offered by the State include:

A. Limited Purpose Medical Care Flexible Spending Account (FSA) – "Limited Purpose Medical Care FSA" coverage is *qualified coverage* for those also participating in a Health Savings Account (HSA).

Reimbursement under the Limited Purpose Medical Care FSA will be limited to:

- **a.** Services or treatments for dental care (excluding premiums)
- **b.** Services or treatments for vision care (excluding premiums)
- **c.** Services for preventive care. Preventive care limited to diagnostic procedures and services or treatments taken to prevent the onset of a disease or condition that is imminently possible. Preventive care does not include services or treatments that treat an existing condition. A diagnosis or letter of medical necessity may be required to consider claim reimbursement.
- **d. Post-Deductible Medical Care Flexible Spending Account (FSA)** Eligible medical expenses incurred after the "minimum annual HDHP deductible under Code Section 223". The minimum deductible under this plan is conditioned on the Participant's family status (single coverage deductible \$1,200 or family coverage deductible \$2,400). The employee does not have to satisfy the higher annual deductible under the State's CDHP before the post-deductible health FSA can begin paying additional qualified medical expenses.
- B. Medical Care Flexible Spending Account (FSA) Participation in a Medical Care (FSA) disqualifies you from contributing to a HSA. This is a plan designed to allow employee pre-tax dollars to cover health care costs including medical, dental, vision and hearing expenses that are not paid by insurance and other "out-of-pocket" expenses. These expenses must be incurred within the plan year plus the grace period. These expenses may include, but are not limited to: expenses for medical plan co-payments, deductibles, prescriptions, physician visits, chiropractic care, vision, dental/orthodontia care, and eligible over-the-counter items. Expenses must be incurred within the Plan Year and must be "medically necessary" to qualify. Expenses are considered "incurred" when the service is performed not when it is billed or paid. Expenses solely for cosmetic reasons or merely beneficial to one's general health are not eligible expenses. The expenses that qualify are those permitted by Section 213 of the Internal Revenue Code, but only to the extent that the expense is not prohibited by any other code or regulation. The Grace Period for this plan will extend the time that you can incur expense 2½ months after the end of the plan year. If you are enrolled in a HSA, you are not eligible to participate in a Medical Care FSA. Your participation in a Medical Care FSA prior plan year during the Grace Period disqualifies you from contributing to a HSA until the end of the grace period.
- C. Dependent Care Flexible Spending Account (FSA) You may participate in the Dependent Care FSA without any HSA restrictions. Dependent Care costs include most dependent care expenses for eligible children and adults. Qualified expenses include fees for adult and childcare centers, pre-school, and before and after school care. To be eligible you and your spouse (if married) must be employed or attend school. Your dependent must be under age 13 or physically and/or mentally incapable of caring for him or herself if older than age 13. At each payroll period, the Employer will credit the Participant's Dependent Care account the amount of the deduction. Reimbursement is limited to the account balance.

Dependent Care expenses for the care of a qualifying individual that are for the purpose of enabling the employee to be gainfully employed are eligible. Dependent Care <u>may not</u> be reimbursed while on Leave of Absence (LOA). *Exception for short, temporary absences*. An absence of no more than 2 consecutive calendar weeks is considered a short, temporary absence. See Dependent Care Flexible Spending Account (FSA) Employee Information Packet for more details.

#### D. Health Savings Account

Health Savings Account (HSA) is a special type of individual account that "eligible individuals' covered by consumer-driven health plans (CDHP) can establish with a qualified HSA trustee or custodian. It allows eligible individuals to pay for certain eligible medical, dental and vision expenses on a tax-free basis for eligible individuals, their spouses, and/or any eligible tax dependents on a tax-free basis.

#### E. Grace Period

The Grace Period will extend the time that you can incur expenses up to 2 ½ months. Incurring expenses in a Medical Care FSA during the Grace Period would disqualify HSA contributions until the end of the Grace Period. Incurring expenses in a Limited Purpose Medical Care FSA does not disqualify HSA contributions.



#### State of Indiana - 580

#### **Limited Purpose Medical Care FSA**

Section 125 State of Indiana Plan Specifics

PLAN YEAR: 01/01/2011 - 12/31/2011 Plan Options: Plan Maximums

**Limited Purpose Medical Care FSA** \$ 5,000.00

Participation in the Limited Purpose Medical

Care FSA Plan Option by New Hires: The first day of the month following the date of the

election.

**Participation After Termination in the** 

**Limited Purpose Medical Care FSA Plan Option:** Terminated employees will be allowed 0 days past

termination of employment to incur expenses and an

additional 30 days to submit expenses.

Claims Submission: Claims may be submitted daily. Checks are issued after

submission and processing with checks or direct deposits

occurring on a daily basis.

**Orthodontia Services:** At the time services begin, the initial down payment may

be reimbursed. The remaining balance may only be reimbursed according to the monthly payment structure outlined in the Orthodontia contract. A copy of the Orthodontic contract needs to be provided to KBA at

time of reimbursement

**Participation in the Limited Purpose Medical** 

Care FSA by HSA Participant:

Participants in a Consumer-Driven Health Plan enrolling in a Health Savings Account can only participate in the Limited Purpose Medical Care FSA for dental, vision, preventive, and post-deductible expenses. Medical Care

FSA's automatically convert to a Limited Purpose Medical Care FSA unless otherwise elected.

Grace Period: The Grace Period will allow expenses incurred within

the first 74 days of this Plan Year to be reimbursed from your previous Plan Year if a balance remains in that account. Claims may be incurred through the end of the Grace Period, March 15<sup>th</sup>, each plan year and submitted via the claim form no later than 90 days after the end of

the Grace Period, June 15th, each plan year.

**Claims Submitted After the End** 

Of the Plan Year:

Claims incurred prior to the end of the plan year and subsequent grace period must be submitted no later than 90 days after the expiration of the grace period on June

15<sup>th</sup>.

**Status Change Notification** 

Time Frame:

Status changes must be submitted within 30 days of the

**Qualifying Event** 

## What Type of Expenses Are Eligible?

#### Limited Purpose Medical Care FSA Expenses

The following list, while **not intended to be complete**, illustrates expenses that **may** be reimbursed. (Restrictions apply to the Limited Purpose Medical Care FSA coverage. Most Dental and Vision expense are eligible.

Most eligible medical expenses require the minimum deductible must first be satisfied.)

#### I. ELIGIBLE LIMITED PURPOSE EXPENSES

#### DENTAL EXPENSES

- Routine & Preventive Services
- X-rays
- Orthodontia (a treatment plan may be required) (see Plan Specifics page for your Plan's orthodontia guidelines)
- Restorative services, fillings, extractions, dentures

#### VISION CARE EXPENSES

- Eye exams
- Prescription eyeglasses & sunglasses
- Contact lenses & supplies
- Corrective surgery (RK & LASIK)

#### PREVENTIVE CARE

#### II. ELIGIBLE POST-DEDUCTIBLE EXPENSES

(Only reimbursed after the deductible is met.)

#### MEDICALLY NECESSARY EQUIPMENT

- Wheelchair, crutches & lifts
- Oxygen equipment & supplies
- Blood pressure monitor

#### **DIABETIC SUPPLIES**

- Insulin
- Test strips, lancets, etc.
- Glucose monitor

#### PHYSICAL EXAMINATIONS

- Annual physical exam (including prostate screening, pap smears & mammograms)
- School & work physicals

#### COUNSELING & PSYCHIATRIC TREATMENT

(Prescribed by a doctor to treat a medical condition.

Statement required from the doctor. See Marriage/Family Counseling)

- Psychologists
- Psychotherapists
- Psychiatrists

#### **FEES & SERVICES**

- Physicians, surgeons, anesthesiologists, OB/GYN
- Ambulance
- Nursing (including room & board)
- Chiropractic service

- · Fertility treatment
- Sterilization & reversals
- Medically necessary reconstructive services (i.e. mastectomy or following an accident)
- Hospital expenses

#### **HEARING EXPENSES**

- Testing
- · Hearing aids
- Batteries & repairs

#### OTHER EXPENSES

- Prosthesis & artificial limbs
- Organ tissue donation expenses
- Tuition at special school for handicapped
- Travel necessary to seek medical treatment (*limitations apply*)
- Orthotics & orthopedic shoes (medically necessary)
- Laboratory fees
- Acupuncture
- Alcohol & drug rehabilitation expenses
- Special equipment for those who are deaf and/or blind (i.e. Braille books, hearing devices, guide dogs)
- Weight loss programs and drugs (when prescribed by a doctor to treat obesity and/or a specific medical condition – statement required from the doctor)
- Medical supplies
- Therapy treatments (when prescribed by a doctor)

#### III. INELIGIBLE EXPENSES

- Cosmetic treatments or surgery (unless necessary to alleviate a deformity related to a congenital abnormality, trauma, or disfiguring disease)
- Expenses (treatments and drugs) only to improve your general health or well being
- Hair replacement treatments and drugs
- Health club dues
- Long Term Care Insurance

- Marriage & family counseling
- Nutritional supplements/vitamins
- Over the Counter (i.e. aspirin, cold medicine, not inclusive)
- Teeth whitening, toothbrush
- Vacations
- Vitamins to improve or to preserve general health (even when prescribed by a doctor)
- Weight loss programs and drugs to improve or to preserve general health (even when prescribed by a doctor)

## Benefits Payment Card (BPS) Benefits Card (Flex Card) and Claims Procedures

You may use your Flex Benefits Card for eligible Limited Purpose Medical Care FSA restricted to dental and vision provider/merchants. (Card limitations will apply to Limited Purpose Medical Care FSA's.

Reminder: Over the counter items are not eligible.

#### 1. What is the BPS Benefits Card?

The BPS Benefits Card (Flex Card) is a MasterCard offered to enhance your Limited Purpose Flexible Spending Account by providing instant access to your FSA account. The card is designed for use only at qualified providers or merchants that accept MasterCard and offer eligible goods or services for reimbursement under your Limited Purpose Flexible Spending Account. Rather than paying out-of-pocket money for qualified expenses and waiting for reimbursement, your Flex Card



transfers funds for qualified expenses directly from your available funds in your Limited Purpose Flexible Spending Account to the provider. As a Limited Purpose Flexible Spending Account participant, a Flex Card will be mailed to your home address.

#### 2. How does the Flex Card work?

The Flex Card is a debit card that allows you to pay for your eligible FSA expenses directly at the point-of-service. The Flex Card is treated like a credit card at a merchant or provider terminal because it does not require a P.I.N. number before processing a transaction. There is no additional line of credit associated with the card, and no credit check will be performed.

#### 3. Over the Counter (OTC) Items.

While in a Limited Purpose Medical Care FSA, the Flex Benefits Card is ineligible at Pharmacies, Grocery Stores and retail Discount Stores. For preventive care over the counter items, a signed claim form along with receipts and medical documetation from a physician stating that the item is for preventive care items may be required. Exception: Over the counter vision care items may be submitted for reimbursement without satisfying the minimum deductible.

Once the minimum annual Consumer-Driven Health Plan (CDHP) deductible has been satisfied and EOBs submitted to Key Benefit Administrators, the participant will be in a "Post-Deductible Medical Care Flexible Spending Account (FSA)". At which time, the participant will be able to use the Flex Benefits Card at IIAS Certified Pharmacies, Grocery Stores and retail Discount Stores.

#### 4. EFFECTIVE JANUARY 1, 2011, OVER-THE-COUNTER MEDICINES

The cost of Over-The-Counter medicines may not be reimbursed through a Medical FSA, HRA, HSA, unless the medicine is prescribed by a physician. The new bill does not apply to items that are not medicines, including equipment such as crutches, supplies such asbandages, and diagnostic devices such as blood sugar test kits. Such items may qualify as medical care if they otherwise meet the definition in §213(d). Code §213(d) defines 'medical care' to include amounts paid "for the diagnosis, cure, mitigation, treatment, or prevention of disease, or for the purpose of affecting any structure or function of the body." Additionally, the debit card will not work on OTC items that need a prescription from a physician.

#### 5. EFFECTIVE JANUARY 1, 2011



Certified Grocery Stores, Discount Retail Stores, Mail Order Pharmacies and Retail Pharmacy Merchants. Revenue Ruling 2006-69 and 2007-2 requires all Grocery Stores, Discount Retail Stores, Mail Order Pharmacies and Retail Pharmacies to be compliant with an Inventory Information Approval System (IIAS) and be certified as compliant. The implementation of the IIAS will allow expenses that qualifies as eligible purchases outlined in Code Section 213(d) to automatically be approved at the point-of-purchase. *Effective January 1 2011, a prescription will be required for Over-The-Counter Medicines*. Recognizing that significant changes will be needed to existing debit card systems as a result of the new restriction, the guidance provides that "the IRS will not challenge the use of health FSA and HRA debit cards for expenses incurred through January 15, 2011," so long as the existing IRS debit card rules are met.

#### Approved items at the Point-of-Sale By the IIAS Certified Merchant:

- Only Eligible Items are authorized at the point-of-sale against your available account balance in your Flexible Spending Account.
- Purchases automatically approved at the point-of-purchase will not require substantiation.

Note: In the event of an IRS audit, the participant should retain copies of all receipts for their records.

Non-Approved items at the Point-of-Sale By the IIAS Certified Merchant:

- Ineligible items will be denied at the point-of-sale. An alternate method of payment will be required for the purchase. Purchase made with an alternative method of payment may be made at a Non-Certified IIAS Retail Merchant and be reimbursed by Key Benefit Administrators - Flexpro by submitting a completed claim form. See Substantiation Requirements.

Note: Cash register receipts or credit card receipts are ineligible unless the receipt includes the information outlined under the Substantiation Requirements.

#### 6. 90% Rule Merchant.

A second option for pharmacies and mail order pharmacies is to register as a 90% Rule Merchant. They must register each year. On a store-location-by-store-location, pharmacies and mail order pharmacies with 90% of the store's gross receipts during the prior taxable year consisting of items that qualify as medical expenses may be registered as a 90% Merchant. The regulations would then permit the use of the healthcare benefits card at these merchants. The participant may still be required to substantiate their purchase for transactions at a registered 90% Rule Merchant.

We hope this enhancement for healthcare benefits card use will provide additional ease for the participant whom these merchants serve. Again, you must first supply your medical insurance EOB showing the minimum deductible has been met before your Limited Purpose Flexible Spending Account can be converted to a Post-Deductible Medical FSA. If you have additional questions, please contact a Flexpro Customer Care Representative at 800-558-5553.

#### 7. Substantiation Requirements

**a. Substantiation Request** – In order to confirm the eligibility of all expenses charged to your Flex Card, you may be asked to provide supporting information about your purchase. *KBA-FlexPro* follows the IRS-defined Flexible Spending Account Flex Card audit guidelines.

Although the Flex Card provides direct access to your FSA dollars, it may not eliminate the need for your KBA-FlexPro Administrator to verify the eligibility of the item(s) purchased as requested by the IRS.

The following substantiation criteria may be required.

#### **Substantiation Requirements**

Name of Patient
Date of Service or purchase
Name of Provider or Merchant
Type of Service or Supply
Amount of Service or Supply
Copy of prescription for Over-The-Counter medicines

Note: Cash register receipts or credit card receipts are ineligible unless the receipt includes the information outlines under the Substantiation Requirements

IMPORTANT UPDATE: EFFECTIVE JANUARY 1, 2011 The cost of <u>Over-The-Counter medicines</u> <u>may not be reimbursed</u> with a Health FSA, HRA, HSA, <u>unless the medicine is prescribed by a physician</u>.

**b. Ineligible Expenses** — Should your transaction detail reflect your Flex Card purchase was for ineligible expenses, or if the necessary documentation was not provided to the Plan Administrator in a timely manner, the transaction will be considered 'denied/ineligible' and you must reimburse *KBA-FlexPro* for the amount charged to the Flex Card. Your Flex Card will be temporarily deactivated if reimbursement is not made immediately.

#### 8. Where can I view my Flexible Spending Account history?

Go to **www.benefitspaymentsystem.com**. After following the instructions to 'Create Account,' you will be able to check on your current account balance, request statements on demand, and review your detailed transaction history.

<b>How Much Can Be Saved By P</b>	'articipating?			
Is a Limited Purpose Medical Care	Flexible Spending Acc	ount Right For	r You?	
		_	YES	NO
Do you have out-of-pocket costs associated with				
Limited Purpose FSA expenses are beyond the preventive care.	minimum deductible and inc	lude		
•	a alaaninga fillinga arthodo	entia ata)	П	
Do you have out-of-pocket dental expenses? (i.e.			_	
Do you have out-of-pocket vision expenses? (i.e.	e. exams, glasses, contact len	ses, LASIK, etc.)		
If you answered <b>YES</b> to any of these questions, employer sponsored Flexible Benefits Plan and			cipating ir	n your
Set aside pre-tax dollars for eligi	ible expenses you will inc	ur during the pla	n year.	
care. Preventive care limited to diagnostic procedure condition that is imminently possible. Preventive care A diagnosis or letter of medical necessity may be receligible medical expense incurred after the "minimum satisfied. The minimum deductible under this plan is \$2,400 coverage).	re does not include services or to quired to consider claim reimbur m deductible' of the Consumer-	reatments that treat a rsement; d.) Post-ded Driven Health Plan (	n existing of luctible exponents (CDHP) has	condition. penses: as been
I. Dental and Vision Care Expens	\$ <b>9</b> \$			
Dental care	\$			
Orthodontia	\$			
Vision Exams	\$ \$			
Eyeglasses, Contact lenses, solution	\$			
II. Medical Care Expenses: Post	Deductible and Preventiv	ve Expense		
Prescription drugs	•	<b>F</b>		
Doctor office visits	\$ \$			
Physical exams	\$ \$			
Well-baby care	\$ \$			
Chiropractic care	\$			
Insulin and related supplies	\$			
Hearing care	\$			
Other Medical Expenses	\$			
Total Annual Medical, Dental, V	Vision Expenses:	\$	-	
			, <b>=</b> =	
Multiply by an estimated tax sav	rings of 26%	x 26%	hom to pa thos	re take ne money ay for e eligible enses.
Your Estimated Annual Tax Sav	ings:	§	* = =	

Key Benefit Administrators - FlexPro P.O. Box 55210 Indianapolis, IN 46205 800-558-5553

## **Limited Purpose Medical Care FSA Frequently Asked Questions**

This packet is only a brief overview of benefits that may be eligible under your plan.

#### Who can participate in the Limited Purpose FSA Plan?

Full-Time employees participating in a Consumer-Driven Health Plan (CDHP).

#### How do I sign up?

Enroll using People Soft self service by Monday following pay period in which you were hired or during open enrollment.

#### How do I determine how much money to allocate?

Be conservative! Only consider your known expenses. Do not allow for things that might happen. A list of eligible expenses and a worksheet are provided to help you calculate your expenses for the upcoming plan year.

#### Are there limits?

The maximum annual amount for the Limited Purpose Medical Care FSA is \$5,000 per family.

#### I went to the doctor before the plan year began, but I did not pay the expense until after the plan year started. May I include that expense?

No. Services must be incurred within the plan year. The date of payment does not matter.

## Can I change my annual allocation anytime during the Plan Year?

You may change your annual allocation if you experience a qualifying event. Examples of qualifying events are marriage or divorce, death of a spouse or dependent, birth or adoption of a child, and change in your employment or in your spouse's employment. Status changes must be consistent with the status change event and submitted within 30 days of the qualifying event.

#### What happens if I do not use all of my annual allocation?

The IRS has established a "use it or lose it rule." If you do not use all of your annual allocation, you will forfeit any remaining amount. For example, if you allocate \$500 and only submit \$450 in expenses, you will lose the \$50 (not just the taxes.) So, please be conservative when you determine your annual allocation.

#### What expenses are eligible under the Flex Plan?

A list of eligible and ineligible expense listed previously. Please pay special attention to the orthodontia claims submission requirements for your Plan which are listed on the Plan Specifics page.

#### Will my participation in the Flex Plan affect my Social Security?

You will not pay Social Security taxes on the money you contribute to the Flex Plan. Therefore, your future Social Security benefits may be slightly reduced. However, the tax savings you receive from this plan should be more than any reduction in your Social Security benefits.

#### **Over-The-Counter Medicines or Drugs**

Effective January 1, 2011, over-the-counter medicines may not be reimbursed through a FSA, HRA, or HSA, unless the medicine is prescribed by a physician. The new bill does not apply to items that are not medicines, including equipment such as crutches, supplies such as bandages, and diagnostic devices such as blood sugar test kits. Such items may qualify as medical care if they otherwise meet the definition in § 213(d). Your Limited Purpose FSA will first need to be converted to a Post-Deductible FSA, after meeting the State's minimum medical plan deductible.

#### What happens if I terminate my employment?

Termination from employment ends eligibility. Terminated employees will be allowed 0 days past termination of employment to incur expenses and an additional 30 days to submit expenses and no later than June 15<sup>th</sup>. Also, you may be eligible to continue coverage under the Limited Purpose Medical Care FSA option through federal COBRA regulations.

#### How do I submit a claim for reimbursement?

Copies of receipts for Limited Purpose Medical Care FSA expenses must be submitted with a signed claim form. The receipts must be independent third party receipts showing the name of the provider, the date of service, the type of service, the amount of the service and the patient's name. If your insurance company covers the expense, please submit the receipt to the insurance company first. You may then forward a copy of the Explanation of Benefits from the insurance company along with the signed claim form to Key Benefit Administrators - FlexPro. Cancelled checks are not eligible as receipts for Limited Purpose Medical Care FSA expenses. The total amount of reimbursement you selected for the Plan Year will be available at all times during the Plan Year, so long as the payroll deductions are current.

Claim forms, including detailed receipts/invoices, may be sent for processing via:

Fax to: (317) 284-7269 or (866) 241-1488 Email to: FlexPro@keybenefit.com

Mail to: Key Benefit Administrators – FlexPro

PO Box 55210 Indianapolis, IN 46205

If you have not already set up your online account, go to <a href="https://www.benefitspaymentsystem.com">www.benefitspaymentsystem.com</a> and set up your account today. Your request for reimbursement may be uploaded to your personal account. Our Claims Administrators will then process your claim(s). Claim forms, including detailed receipts/invoices, may be faxed for processing to (317) 284-7269 or (866) 241-1488 or emailed to flexpro@keybenefit.com.

## Will I receive information throughout the year telling me where I stand on my account?

Yes, you will receive periodic reports showing your account activity. You may also access your personal account on line at any time, by setting up your account at: <a href="https://www.benefitspaymentsystem.com">https://www.benefitspaymentsystem.com</a>.

## How do I submit expenses, if I have money left from the previous year?

The IRS has a regulation governing Section 125 Flexible Spending Plans. It allows the State to extend the deadline for participants to *incur* claims for their Flex Plan (medical and dependent daycare) after the end of the plan year (12/31), into the new plan year for **74** days. For employees re-enrolling their current plan year forward to the next, the debit card has been adjusted to utilize leftover dollars first from the old plan year. If the participant does not re-enroll, then Paper claims to access the previous year money must be submitted no later than 90 days after the end of the Grace Period; the debit card will not work past December 31st.



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care during the absence.

## FLEXIBLE BENEFITS CLAIM FORM – LIMITED PURPOSE

THIS SIGNED FORM MUST A	CCOMPANY EAC	CH GROUP OF RECEIPTS	SUBMITTED		
Employee Name:		ID or SSN Number:			
Email address:					
Home Address: Number	r & Street		City	State	Zip Code
Please check if new address					
Daytime Phone Numb	oer:		Number of pa	ages:	
expenses with the dat not been reimbursed Reimbursement Requ	e of service incurre by any other sourd test, I am certifying fully employed or o	d by me, my spouse, or my c ce, nor will any reimbursen that expenses for which I I full-time student and not	t for Reimbursement is complete an qualified dependent(s) during the a nent be sought from any other sou request reimbursement satisfy all on leave. In accordance with the	pplicable plan year. I certify tha urce. By signing and submittin dependent care guidelines. I a	t these expenses have g a Dependent Care ad my spouse, where
Employee Signature:			I	Date:	
	Signature Required				
Benefits (EOB) you receive from Medical care receipts must be fi provided (Names of Prescriptio include the same information bu additional pages. NOTE: Eligible ext deductible. The m JANUARY 1, 2011	y your (or your spon n your insurance ca rom an independen ns are required), at the type of Supply penses may be rest inimum deductible The cost of Over-1	rrier may then be submitted t third party and must inclu- nd the Amount of the Serv- y and the Patient's Name ma tricted for employees in a te for the CDHP must be s	tion plan must first be submitted to to Key Benefit Administrators - F de the Name of the Patient, Name ice or Supply. Receipts for eligit y be hand written on the receipt by Limited Medical Care FSA. Eliatisfied. Additional substantiat y not be reimbursed through a He is required.  Type of Service or Supply	lexPro as a qualifying receipt tow of the Provider, Type and date ble over-the-counter (OTC) drug the participant if necessary. If gible OTC expenses are only el- ion requirement will apply. Ef-	vards your FSA Plan. of Service or Supply s or medicines must necessary please add  igible post- FECTIVE
				Total	
☐ As requested, a letter of	f medical necess	ity is included.   A	letter of medical necessity is		
have your Dependent Care Provi	der complete and s	ign below (Original Signatu	e Provider, Dates of Service, Name re required) Amount to be re		
			Dependent(s)		
Dependent Care Prov	ider Name an	nd Tax ID #:	<del>-</del>		
Dependent Care expenses for the employed or a full-time student absence of no more than 2 conse	e care of a qualifyin are eligible. Depen cutive calendar wee	g individual that are for the dent Care <u>may not</u> be reimb eks is considered a short, ten	purpose of enabling the employee ursed while on Leave of Absence (nporary absence. A taxpayer who minor illness, provided that the can	and the spouse, when applicable, LOA). Exception for short, temp is gainfully employed is not requ	to be gainfully orary absences. An ired to allocate

The following reimbursement request rules apply: Limited Purpose Medical Care and Dependent Care expenses must be incurred within the appropriate Plan Year. See Plan Specific page for eligibility requirements. Photocopies of receipts are acceptable. Please retain a copy of all receipts for your own records. Cancelled checks are not acceptable receipts. This form must be signed and submitted with applicable receipts.

## Dependent/Spouse Card Request Form – Limited Purpose FSA

I. Employer Name: State of	<u>Indiana - 580</u>				
Employee Name:	MI	LAST			
Employee SSN:	Employe	ee Email			
Address:					
II. Please issue BPS Benefits understand that it is my re-eligibility of all items/service age 18 or older.	sponsibility to maint	ain all records nec	essary to sub	stantiate the	
Name: Spouse or Dependent	Social Security Number (REQUIRED)	Date of Birth	Yes, order an additional debit card.	No, <u>do not</u> order an additional debit card.	
W LUNDERSTAND AND ACC				<u> </u>	
III. I UNDERSTAND AND AGREE THAT:  I accept responsibility that all Flex Card transactions of my above-listed spouse/dependent(s) are for expenditures incurred within the Plan Year. Each time the Flex Card is presented for payment, the signed receipt will evidence that the expense has been incurred and reaffirming that it is a qualified expenditure that has not been reimbursed, nor will any reimbursement be sought from any other source. Upon request, I will immediately submit any required documentation and/or transaction detail. I understand that if the Flex Card is used for purchases other than qualified expenditures, I have violated this Agreement and my obligations under my Employer's Plan. I understand that, upon notification, I must immediately re-pay the expense to the Account and that my Flex Card(s) may be immediately suspended or revoked for such failure to comply.					
Employee Signature	[	Date			

## DIRECT DEPOSIT AUTHORIZATION FORM - Employee

#### FOR THE FLEXIBLE BENEFITS PLAN

Employee Name			
Employee SSN			
Employer: State of Indi	ana - 580		
I hereby authorize and reque account indicated below:	est the Key Family of	Companies to initiate cre	dit entries to the
Chec	king Account	Savings Ad	ccount
Account Number			
Bank ACH Transit Routi	ng Number		
Depository(Bank Name)			
Branch	City _		State
This authorization will remai Companies that terminates t		n notice is received by the	e Key Family of
Signature			_
Date			

# CHECKING ACCOUNT – A VOIDED CHECK MUST BE ATTACHED SAVINGS ACCOUNT – A WITHDRAWAL SLIP MUST BE ATTACHED

Please attach a voided check (or withdrawal slip for savings account). If this is not available you must obtain the correct ACH transit routing number and bank account number from your bank.

Mail to: Key Benefit Administrators P.O. Box 55210 Indianapolis, IN 46205

Call: 800-558-5553 \* 317-284-7150 Fax: 866-241-1488 \* 317-284-7269 Email: Flexpro@keybenefit.com



Key Benefit Administrators P.O. Box 55210 Indianapolis, IN 46205 800-558-5553